

Course Pause Policy

Overview

At Internshala, we understand that learners may face unforeseen circumstances that require a temporary break in their training. To support you, we offer a Course Pause feature that allows you to pause your course without losing progress. This policy explains the conditions, limitations, and process for pausing a placement course.

Eligibility & Duration

- Learners can **pause their course only once** during the entire course duration.
- The maximum pause period allowed is **90 days (3 months)**.
- Once the 90-day pause period is exhausted, the course cannot be paused again.

**Terms and Conditions for the placement program apply.*

2. What Happens During a Course Pause

- **Course Deadline Adjustment:** The course deadline is automatically extended by the number of days remaining at the time of pause, up to a maximum of 90 days.
- **Progress Retention:** All learning progress is saved. Learners can resume the course from where they left off after the pause.
- **Access During Pause:** Learners will **not have access** to any course content, assignments, assessments, or live sessions during the pause period.
- **Live Classes:** Any live classes conducted during the pause period cannot be attended live. Learners must watch the recordings of these sessions via their LMS once the course is resumed.
- **Communication:** Only relevant updates will be sent during the pause period.

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3. Limitations

- A learner may request a pause **only once** for a maximum of **90 days**.
- After the pause period is over, the course will automatically resume, and access will be restored.
- Once the pause option has been used, it **cannot be used again**, even if the full 90 days were not utilized.
- Placement timelines (if applicable) will automatically adjust in line with the pause duration, but no additional pauses will be granted.
- **Missed live classes will not be re-conducted.**

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4. How to Request a Pause

- Learners must get in touch with the support team to request a pause.
- Once approved, the pause will begin immediately, and learners will receive a confirmation email with the updated course end date.

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